

QUALITY POLICY

Tedisa management understands that one of the essential factors for the company's stability and growth in the market is to satisfy the requirements of the clients, including legal and regulatory requirements.

For this reason, the management puts in place a quality system based on the UNE-EN ISO standard, and believes, implies and makes all personnel of the organization aware of the Quality Policy and the benefits that the Policy contributes, hoping in this way to reach the following goals:

- To 100% satisfy the expectations of the client. This means that work the company performs is designed to fulfill the requirements of the clients, including suitability, services, safety and reliability.
- To be competitive in the market. This means that, by means of the correct application and fulfillment of the quality system, the company can eliminate waste and rework, which do not incorporate added value into the product. In this way, costs will be reduced.
- To work throughout the whole organization with the philosophy and culture of zero defects and to do the work well the first time.
- To encourage the participation of the whole organization. Work is organized as a team, with the involvement of all personnel in problem solving and contributing to continuous improvements. It is necessary that all members of our organization perform their jobs correctly, treating the next recipient of their work as a client, looking out for their satisfaction and contributing their very best efforts.
- To train all the people of the organization to succeed in carrying out the requirements of every job.
- To bring suppliers and clients closer to a formula of mutual benefit and collaboration, improving the value chain at every moment.

This Quality Policy and its promises will be communicated to all people in the organization.